



FAQ for BAA Austin Groups

Q: How many people constitute a group?

A: Group minimums vary by performance; a group is typically 10 or more. See [show pages](#) for specific minimums

Q: Are there Discounts available for Groups?

A: Yes! Groups enjoy discount tickets to most performances. Discounts vary by performance and may range from 10% - 20% off per ticket.

Q: When I look up tickets online, why do I have to pay \$12-\$20 in fees?

A: You don't! One of the great benefits of group sales is that you don't have to pay the normal online ticketing fees you would if you purchased elsewhere. While there is still a small facility & groups fee per ticket, you'll add to your overall savings by booking a group!

Q: Are there Student or Senior rates available to the show?

A: Many performances do offer special rate to student and senior groups. Please contact us at Austin.Group@broadwayacrossamerica.com to discuss the various options available to your group.

Q: Are there comps available for the show?

A: Yes! Some shows offer complementary tickets to large groups of 40 or more. Please contact us at Austin.Group@broadwayacrossamerica.com for more details.

Q: Do we need to wait until tickets go on sale to the public or can we book our seats now?





A: Groups can book their seats in advance of the general public. Group sales start the day our season announces!

Q: Is the show appropriate for children?

A: Each of our productions are unique and the age appropriateness varies by production. Please see the individual [show pages](#) for recommendations or contact us at Austin.Group@broadwayacrossamerica.com to discuss the show content.

Q: Can we get tickets to other cities through you?

A: While Broadway Across America has many cities in its network, we are only able to help you with seats in Austin. However, we'll be happy to put you in touch with our colleagues in other cities so you may book your group tickets. You'll be sure to get the same great service you are used to! For a list of cities in our network, please visit www.BroadwayAcrossAmerica.com

Q: Do we need to pay for our tickets right away or can we be invoiced?

A: Group clients may reserve their tickets in advance and will be invoiced for their seats to allow you time to collect funds from your group members. We can give you more details on the payment options upon reservation.

Q: What if I reserved 35 tickets but only need 32?

A: Not a problem! You are welcome to adjust your group numbers up to two (2) times before the agreed upon final payment date.

Q: What if I reserved 35 tickets and really need 40?





A: No problem again! If you need more tickets than reserved, contact us as soon as possible and we will add additional seats to the order. We'll do our best to get them as close as possible to the rest of your group, but sometimes availability prevents us from doing so.

Q: Does my group all have to sit together?

A: Not at all. As long as we have the group minimum of 10, your group may spread out throughout the theatres various pricing levels. Some group members will love the close up experience, while others love a nice Mezzanine or Gallery view. No matter where you sit though, you'll be sure to have a wonderful time!

Q: How long is the show?

A: Run times vary per performance. The typical Broadway production runs for 2hr and 30min including intermission. Please see the individual [show page](#) for exact run times.

Q: How do I get those seats?

A: While we would all love to have seats in the first few rows, it isn't always possible due to our many season ticket holders. Rest assured though, that your seats will be the very best available at the time of reservation.