

## BAA Houston Group Policies and Procedures

- Non- Refundable, Non-transferrable 25% - 50% deposit (varies by show) is due within 2 weeks of when order is placed to hold the seats.
- After Final payment date, FULL payment is due within 7 days.
- You can release tickets from your group order up to 2 times before final payment is made.
- All sales are final. There are no exchanges or refunds given on group orders.
- Prices and performance schedules are subject to change without notice.